1. Who can collect Disney+ Ooshies and how long can they be collected for?
Customers in Australia (excluding Victoria) who make a qualifying shop at Woolworths from Wednesday 26 August 2020 until Tuesday 20 October 2020 can collect Disney+ Ooshies or while stocks last.

2. How much does a customer need to spend to get Disney+ Ooshies?
Qualifying Shop: For every $30 a customer spends in a single eligible transaction at participating Woolworths supermarkets, participating Woolworths Metro or Woolworths online during the Promotional Period (excluding any money spent on Excluded Purchases) customers will receive one Disney+ Ooshie. T&Cs apply, see woolworths.com.au/disneyplusooshies. While stocks last.

Bonus Ooshies: For every purchase of 1 participating brand product within a qualifying $30 shop during the Promotional Period, customers will receive 1 bonus Disney+ Ooshie, while stocks last. A list of participating brands is available in our Terms and Conditions found online at woolworths.com.au/disneyplusooshies.

For example: If a customer spends $60 in a single transaction at a Woolworths supermarket (which includes 5 Participating Brand products) during the Promotional Period, that customer will receive 7 Ooshies in total. Limit applies of five (5) Bonus Ooshies per Participating Brand per eligible transaction.

Woolworths may, in its discretion, offer additional methods to collect Ooshies during the Promotional Period. These offers will be communicated in store and on our website.

3. What are the Disney+ Ooshies and what do they do?
The collectible itself is an Ooshie which is a toy that is retailed by Headstart. Disney+ Ooshies are only available at Woolworths. There are 36 Ooshies to collect, plus some special rare Ooshies. The Ooshies have many uses but their main purpose is a pencil topper. Other uses for the Ooshies can be found at woolworths.com.au/disneyplusooshies.

4. How many Disney+ Ooshies are there to collect?
There are 36 to collect, while stocks last.

5. Are there any additional Disney+ Ooshies to collect?
Yes, in addition to the 36 Ooshies, there are:
- 4 types of Glitter Ooshies for Elsa, Woody, Mandalorian & Captain Marvel.
- 2 types of Furry Ooshies of The Child & Thor, of which there are only a limited amount of each type in circulation.

7. What is the Furry Ooshie?
A limited amount of Furry Ooshies of The Child and Thor have been produced just for fun. If you find one of these you will see a number on the bottom, there is only a limited amount in circulation. They are not attached to any prize or reward, they are just for fun.

8. Are there any products for which Disney+ Ooshies are not provided?
Excluded Purchases: Gift cards (including iTunes), smoking/tobacco products and accessories, alcohol, mobile recharge, Woolworths Mobile, Woolworths Insurance, travel cards and tickets, cash outs, lottery products, delivery fees, bag fees and crate service fees are excluded, as well as purchases made at Caltex Woolworths co-branded fuel outlets. Please read the full Terms and Conditions on our website for more information.

9. What age are the Disney+ Ooshies suitable for?
Disney+ Ooshies are for persons aged 5 years and older. Adult supervision is advised for children. Disney+ Ooshies are a choking hazard and are not suitable for children under 3 years of age.
10. Do customers need to ask for Disney+ Ooshies?
No. These will be handed out at both the manned check out and self-serve checkouts. Please do not hesitate to remind service operators that customers are entitled to these. Online customers can choose to opt in or opt out at the beginning of the Promotional Period but can change it at any time during checkout. While stocks last.

11. Can customers choose which Disney+ Ooshies they receive?
Disney+ Ooshies are handed out at random and customers are unable to choose which Disney+ Ooshie they receive.

12. Where can I find a copy of the Terms and Conditions?
The terms and conditions can be found at www.woolworths.com.au/disneyplusooshies

13. Why Ooshies? Why could you not find a sustainable solution to this?
We know that many Aussies love Ooshies, and this unique Disney+ collection is a Disney collector’s item which is why they have been built to be durable so that families and fans can treasure it for a long time. Ooshies can be used in many ways - from storytelling, taking care of them as a treasured collector’s item or popping them on the back of pencils.

12. Can the Ooshies be recycled?
Woolworths has established a partnership with TerraCycle to turn any pre-loved Ooshies into plastic pellets. These pellets can help contribute to making outdoor products such as garden beds, decks, fences and benches. Customers can bring back their Ooshies any Woolworths store until 31/01/2021 and they will be sent to Terracycle to be recycled.

14. Will there be any swap days during the Disney+ Ooshie campaign?
Unfortunately due to COVID-19, Woolworths will not be facilitating any swap days for the Disney+ Ooshies collectible program.

**Online:**

1. What if my Disney+ Ooshies were damaged or I didn’t receive them in my online order?
Please contact our Customer Contact Centre on 1300 767 969 who will be able to assist with any missing or damaged Ooshies.

2. Why are my Disney+ Ooshies coming in a paper bag for my online order?
In order to keep the Ooshies and the rest of your order safe, we will pack them into a paper bag before placing into your online order.